

Our last day in this office will be on Thursday 14 December 2017

The way that residents access council services is changing, with many people now choosing other ways to contact us, and our services are changing to reflect this. In future, our services will still be available in a variety of ways including:

- Many of our services are available online at www.dover.gov.uk which can be accessed safely, quickly and easily 24 hours a day
- Using a **free phone available 5 days a week** at the Guildhall in Sandwich or calling us from your home phone or mobile
- By pre-booked appointment to see us in Whitfield with no wait times or queues by calling us on **01304 821199**.



You can continue to access many of the same services directly:

REFUSE & RECYCLING

- Report a missed bin, request a new container or find out more information at www.dover.gov.uk/waste or call **01304 872428**

PARKING

- Apply for parking permits/vouchers at www.dover.gov.uk/parking or call **01304 872459**

BENEFITS

- Upload evidence for your benefits claim at www.dover.gov.uk/proof
- Report a change in your circumstances or find out more at www.dover.gov.uk/benefits or call **01304 872199**

COUNCIL TAX

- Tell us that you've moved or find out more at www.dover.gov.uk/counciltax or call **01304 872199**

Don't forget - you can make payments to the council (for Council Tax etc) through a range of methods including **Direct Debit, at Post Offices and Payzone locations, or by calling 01304 872345.**

A full list of our payment options can be found at www.dover.gov.uk

